



COMPANY NAME

Debt Free Advice

LOCATION

London

INDUSTRY

Financial Services

CHALLENGES

High volume hiring in a short amount of time

Insufficient direct applications

ROLES HIRED

Customer Support

Operations



ALEC ALDER-WESTLAKE
Chief of Staff @ Debt Free Advice

TEMPO MADE THE HIRING PROCESS EASIER AND EXCITING

“Tempo was recommended and it looked really exciting. As soon as I got on the platform, I liked it very much.”

TEMPO’S EASE OF USE HELPED DEBT FREE ADVICE FIND CANDIDATES

“We’d heard that Tempo had worked well for other organisations and they hired people pretty quickly. As we needed to fill a few gaps at speed, we decided to give it a go and it’s worked well for us!”

SAVINGS

£4K

POSITIONS FILLED

10

INTERVIEW TO HIRE

3:1

CHALLENGE

Debt Free Advice had just expanded from providing advice to not only London but all of England and Wales. They needed to grow their team, and quickly.

They experienced a lack of direct applications which didn't help them to reach their aim to scale their customer support team.

SOLUTION

Determined to streamline the hiring process and find top talent faster, Alec turned to Tempo. He quickly discovered the platform's automatic candidate matching feature, which proved to be a game-changer for Deb Free Advice's hiring needs.

With Tempo's help, Debt Free Advice have made 10 hires, primarily in customer support roles. Although they set out to make temporary hires, three candidates have now progressed to permanent roles within Debt Free Advice.